nVoq's Speech Recognition - Addressing In-Home Healthcare Industry Challenges

SPEECH RECOGNITION SOLUTIONS

HIPAA COMPLIANT • SECURE CLOUD-BASED • HIGHLY ACCURATE

The current challenges within the post-acute care industry affect patients, caregivers, and organizations.
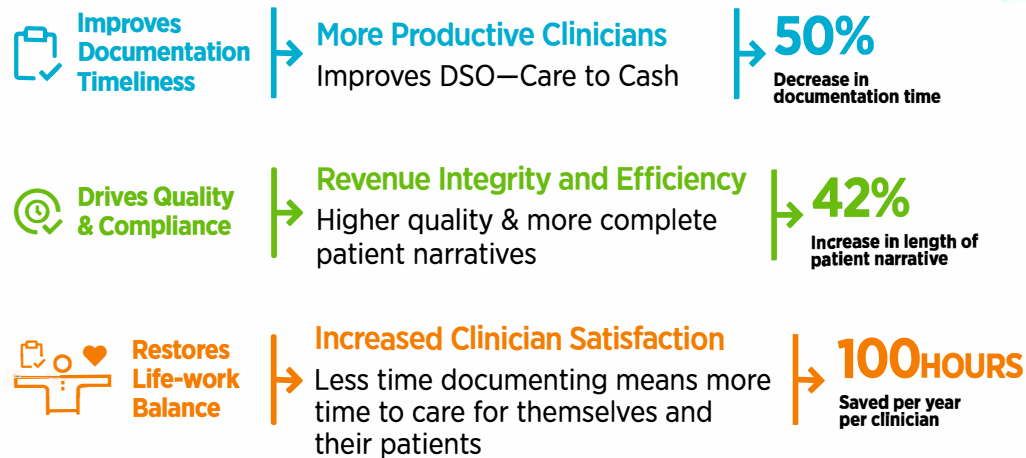
Increasing documentation requirements often lead to **overwhelmed and overworked clinicians** which has a direct impact on **the quality of patient care, narrative note and compliance.**

Clinician retention also becomes an issue due to the frenetic pace. These interconnected challenges create opportunities that post-acute agencies want and need to address.

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To address these challenges head on, many organizations are adopting speech recognition to help streamline the documentation process, improve clinician productivity, and eliminate off-hours documentation time.

nVoq's speech recognition easily works with clients to provide a new way to capture the patient story that improves communication and closes the gaps between caregiving, revenue, and clinician satisfaction.

A current study on implementing speech recognition within the in-home healthcare industry showed:

Improves Documentation Timeliness → **More Productive Clinicians** Improves DSO—Care to Cash → **50%** Decrease in documentation time

Drives Quality & Compliance → **Revenue Integrity and Efficiency** Higher quality & more complete patient narratives → **42%** Increase in length of patient narrative

Restores Life-work Balance → **Increased Clinician Satisfaction** Less time documenting means more time to care for themselves and their patients → **100 HOURS** Saved per year per clinician

Do you want to learn more about how nVoq can help solve these key challenges for you and your clinicians?

Enable your clinicians' voices to be heard and their patient's stories to be told.

"It's very seamless. It's literally just click of a button, and then they can talk into it. And there is no going outside to another application. It just automatically integrates into their narrative."

—J.B., VP of Home Services